Video Visit Web Browser Support

Allow Windows Chrome browser to use your camera and microphone.

1. Open **Chrome** browser, and click "More Settings" located on top right.

2. Click "Advanced", under Privacy and security, click Site settings.

3. Click **Camera** or **Microphone**. Turn to Ask before accessing "on" or "off".

Note: *Internet Explorer browser (🅔) does NOT support myLoyola video visits.*

Allow Apple/Mac Safari browsers to use your camera and microphone.

1. Open **Safari and click "Safari"** in the upper left corner of the screen.

2. Click on Preferences.

3. Select the "Websites" tab.

4. Click on **camera** in the side bar.

5. Select a website that is currently open.

6. Select the **permission** "Allow" or "Ask".

Allow the Apple iOS Safari browser to use your camera and microphone.

1. Go to Settings on your device

2. Scroll down and open Safari tab

3. Ensure **Camera & Microphone** are set to "Allow"

4. Make sure **Request Desktop Site** option is turned "off"

Allow your Android Chrome browser to use your camera and microphone.

1. On your **Android** device, open the Chrome app .

2. To the right of the address bar, tap More. Settings.

3. Tap Site Settings.

4. Tap Microphone or Camera.

5. Tap to turn the **microphone** or **camera** on or off.