



FISCAL YEAR 2022

# Community Health & Well-Being Impact Report



LOYOLA  
MEDICINE





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## Our Mission

We, Trinity Health, serve together in the spirit of the Gospel as a compassionate and transforming healing presence within our communities.

## Our Core Values

### Reverence

We honor the sacredness and dignity of every person.

### Commitment to Those Who are Poor

We stand with and serve those who are poor, especially those most vulnerable.

### Safety

We embrace a culture that prevents harm and nurtures a healing, safe environment for all.

### Justice

We foster right relationships to promote the common good, including sustainability of Earth.

### Stewardship

We honor our heritage and hold ourselves accountable for the human, financial and natural resources entrusted to our care.

### Integrity

We are faithful to who we say we are.

## Our Vision

As a mission-driven innovative health organization, we will become the national leader in improving the health of our communities and each person we serve. We will be the most trusted health partner for life.

# Dear Friends,

We are pleased to present the Fiscal Year 2022 (July 1, 2021 – June 30, 2022) Loyola Medicine Community Benefit and Community Health & Well-Being Impact Report. This year, our community and our colleagues continued to face challenges, as the COVID-19 pandemic persisted impacting our communities we serve. Loyola Medicine continues to adjust and address the needs of our community, as identified in our Community Health Needs Assessment.

The mission of Loyola Medicine is to “serve together in the spirit of the gospel as a compassionate and transforming healing presence within our communities.” As such, we focus on community health and well-being to improve the health of the entire population, especially the needy and vulnerable. Loyola Medicine takes this responsibility seriously, as we have a strong commitment and responsibility to the communities we serve, including our patients and colleagues. We strive to be a leader in optimizing wellness and equity and eliminating disparities in our communities. We do this by leveraging resources and partnerships; focusing on those who are poor and vulnerable; and addressing the social influencers of health.

Loyola Medicine invested over \$173 million dollars in community health, with our community health and patient financial assistance programs providing health improvement services, community education and direct care to uninsured, low income and other vulnerable populations in the region. In partnership with Trinity Health, we’ve also invested over \$500 thousand dollars in supportive programs, and advancing community partnerships. We have provided food assistance, tobacco advocacy and cessation education, and diabetes prevention programs, while advocating for a healthier community. We continued operation of the Social Care Hub to address the mental, physical, and emotional needs of patients during the pandemic and beyond. We are grateful for the opportunities we have to serve our community, providing compassionate care and dedicated stewardship to the region and beyond.

**Michelle Peters**, Regional Vice President,  
*Saint Joseph Health System and Loyola Medicine, Community Health and Well-Being*

“ Despite the long hours and tremendous losses our communities experienced over the past year, our teams maintained hope, positivity and creativity.





# Ministry Overview

Loyola Medicine is a regional, academic health system based in Chicago's western suburbs and a member of Trinity Health, one of nation's largest Catholic health systems. Our system includes Loyola University Medical Center, a nationally ranked academic medical center with 547 licensed beds in Maywood; Gottlieb Memorial Hospital, a 254-bed community hospital in Melrose Park; MacNeal Hospital, a 374-bed community hospital in Berwyn. Loyola trains the next generation of caregivers through teaching programs for more than 520 residents and 2,400 students, allied health professionals, paramedics, and chaplains each year.



## Loyola University Medical Center

The Loyola University Medical Center campus is also home to renowned centers of excellence, including:

- Illinois' largest Burn Center
- Cardinal Bernardin Cancer Center
- Level I Trauma Center
- William G. and Mary A. Ryan Center for Heart & Vascular Medicine



## Gottlieb Memorial Hospital

Gottlieb Memorial Hospital is home to a Level II Trauma Center, Loyola Medicine's Marjorie G. Weinberg Cancer Center and the Gottlieb Center for Fitness.



## MacNeal Hospital

MacNeal Hospital is a 374-bed teaching hospital with over 550 medical staff members in 50 specialties, advanced inpatient and outpatient medical, surgical and psychiatric services, advanced diagnostics and treatments in a convenient community setting at eight locations.



## Academic Medicine

Loyola's doctors teach at Loyola University Chicago Stritch School of Medicine, which is a national role model in reinventing medical education to prepare students for today's healthcare environment. Stritch is one of only four Catholic-affiliated medical schools in the nation. Loyola has more than 1,000 physician faculty members, 650 residents and fellows and 600 medical students.



## Community Medicine

Loyola Medicine provides primary care and specialty care to over 15 Chicago-area locations; and a large ambulatory network of clinics throughout Cook, Will and DuPage counties. In addition, Loyola Medicine provides Home Health, Pediatric Mobile Health Unit, Diabetes Prevention Program, Support Services and Community Health Workers are imbedded in our safety net clinics/ ambulatory sites screening patients for social needs while connecting them with resources

# Community Overview

Loyola Medicine, which comprises of Loyola University Medical Center (LUMC) (Maywood, IL), Gottlieb Memorial Hospital (GMH) (Melrose Park, IL) and MacNeal Hospital (Berwyn, IL) serve the western suburbs of Cook County and the west side of Chicago. Loyola Medicine defines the service area as the primary service area for all three hospitals and makes sure to include any nearby communities of highest need. Loyola Medicine provides care to diverse population of over 1 million community members.

	LUMC/GMH	MacNeal
Population	747,000	811,170
% Non-English Proficiency	10%	12%
<b>Race/Ethnicity</b>		
% Non-Hispanic White	36%	27%
% Non-Hispanic African American	20%	17%
% Hispanic	40%	52%
% Asian	3%	2%
% All others	1.4%	1.2%
<b>Age</b>		
Children/Youth under 18 years of age	24%	26%
18-64 years old	62%	61%
Over 65 years old	14%	13%



# Community Benefit

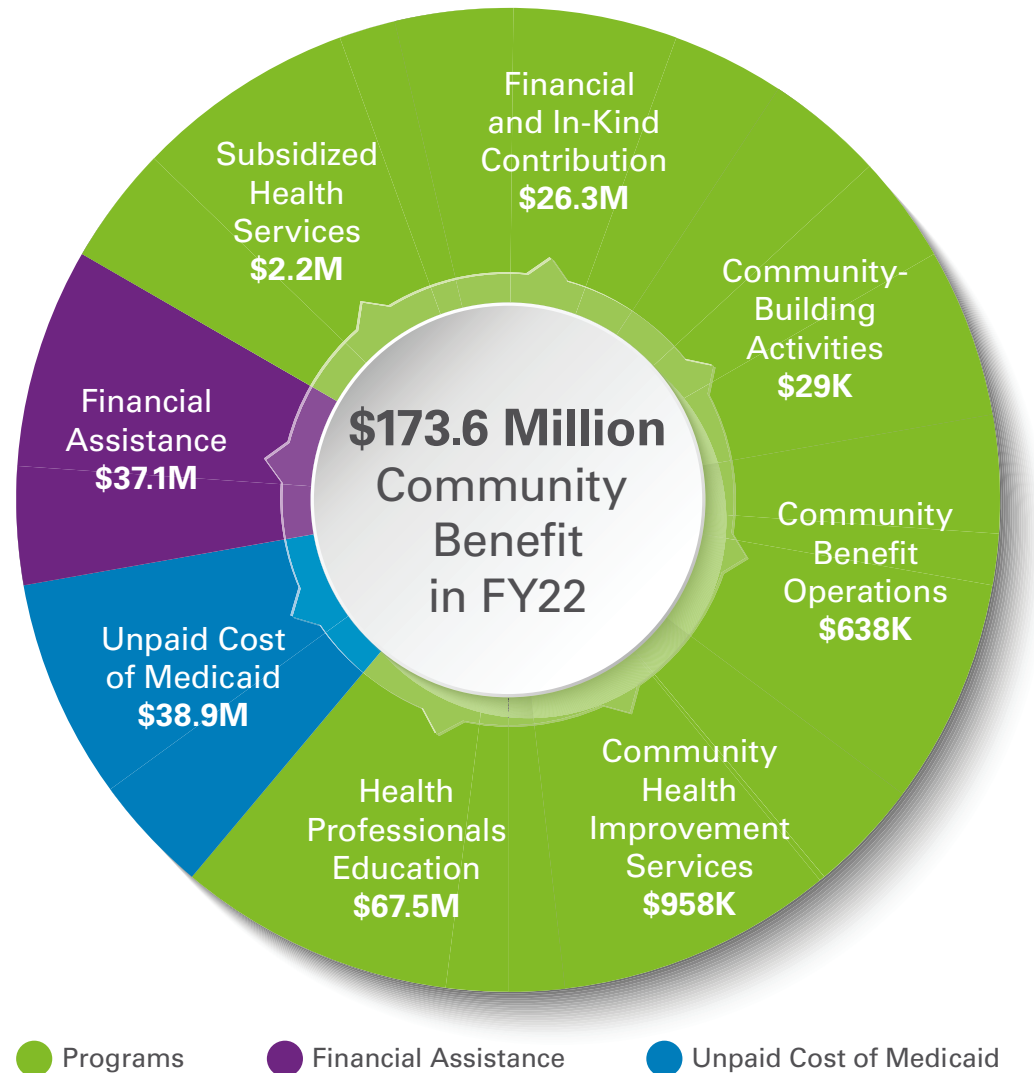
In fiscal year 2022, Loyola Medicine contributed \$173 million in community benefit spending intended to benefit our vulnerable community members and those experiencing poverty, and to improve the health status of the communities in which we serve.

Loyola Medicine continually evaluates and responds to the most important needs of the community identified through our triennial Community Health Needs Assessment (CHNA) and in partnership with other local not-for-profit organizations and committees. The CHNA intentionally and authentically engages community residents and stakeholders to evaluate the overall health status of the Loyola Medicine service area, identify the most pressing health-related needs and prioritize services relating to such needs.

Our latest CHNA, conducted in 2022, identified the following significant health needs, of which we are working to address:

- Mental Health
- Social and Structural Influencers of Health

Loyola Medicine leadership and staff support and participate in community coalitions and community events within the Loyola Medicine service area.



# Investments & Contributions Spotlight

## Sojourner House

**\$188,000:** Funding supported the expansion and capabilities of the MacNeal food surplus project, the purchase of a new exterior lift and interior escalator for handicap access for residents residing at Sojourner House. In addition, these funds allowed for the purchase and installation of bilingual patient signage at LUMC to be more welcoming and inclusive of the diverse communities, we serve



The newly installed interior lift at medical care respite facility at Sojourner House

**\$13,750:** Residents of Sojourner House are individuals experiencing homelessness who are well enough to be discharged from

a hospital or rehabilitation stay but too ill or frail to recover from a physical illness or injury in a shelter or on the streets. They come to Sojourner House to recover in a stable, safe environment. Funding provided operational gap support for the Medical Respite Case Manager

## West Cook YMCA – \$100,000



Refurbished room at West Cook YMCA

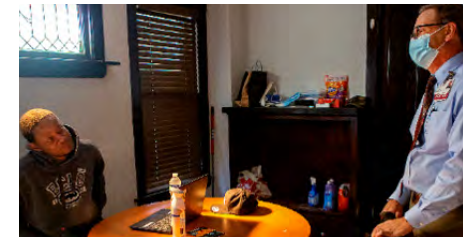
The Y plays a role in addressing the social determinants of health by providing an affordable and safe housing alternative to those at risk and are housing insecure

facing homelessness. Funding was used to refurbish single-occupancy rooms for 40 residents, which include new refrigerators, air conditioners, blinds, ceiling fans, smoke detectors, phones, flooring, bedding, and labor to complete the work. The Y also provides access to healthy meals.

## Coalition for Spiritual and Public Leadership (CSPL) – \$75,000

Funding supported the expansion and capacity of CSPL's Safety & Violence Prevention Committee, composed of community members and low-income leaders, to respond to the prevalence of mental health issues impacting their own families as well as their neighbors, colleagues, and friends. They were able to utilize the funds to hire a fellow to help with organizing to increase programming and services around mental health education, awareness and resources and address mental health inequities through systemic change.

## Housing Forward – \$20,054



Housing Forward client and Dr. Charles Bareis

Following the COVID-19 pandemic and the guidance of the CDC and local public health authorities, Housing Forward closed their daytime Support Center, a place where, in addition to accessing basic needs like showers, mail services, and case management, individuals experiencing homelessness could access a computer lab, to search for jobs, apartments, create resumes, etc. Funding was used to purchase computers to place in strategic places accessible to clients, including at their hotel-based Interim Housing facility and in conference rooms where clients meet with their case managers.



# Advancing Social Care

Social Care addresses social needs – such as access to food, housing, healthcare, employment – and facilitates connections to unmet needs.

One-way, Loyola Medicine facilitates connections is through our Certified Community Health Workers (CHWs), who are trusted members of the community and serve a liaison between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.

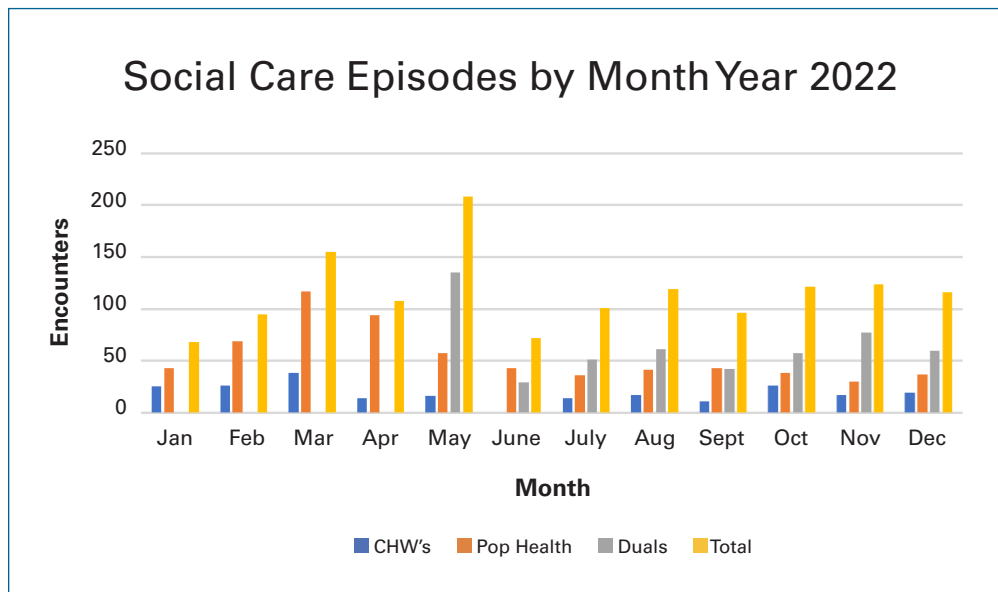
Loyola Medicine has five CHWs; all five CHW's are certified through Sinai Urban Health Institute and actively participate in their community. In fiscal year 2022 (July 1, 2021 – June 30, 2022), our CHWs addressed the needs of 1,168 patients, working closely with our clinical staff and community partners.

In January 2022, three CHWs worked hand-in-hand with our care management team and patients who are dually-enrolled in Medicaid and Medicare. Patients who are dually-enrolled face many obstacles and barriers. This is

where CHW step-up and step-in to help patients follow their care plans.

Top three reasons for CHW referral

- Financial Insecurity
- Food Insecurity
- Transportation Needs





# Advancing Social Care

## Community Health Events

### 6th Annual See, Test & Treat Program

A free cancer screening and health education program that brings the power of diagnostic medicine to underserved communities. In a single-day, women receive a pelvic and clinical breast exam, a Pap test with same-day results, a screening mammogram with same-day results, connection to follow-up care, interpretive services and translated educational materials. Over the course of 6 years, this program has provided 529 screening visits to 347 women, of which 94% came from Loyola's primary service area of the total women served, 20% had abnormal or incomplete results and required additional testing.

### Annual Abdominal Aortic Aneurysm (AAA) Screening Event

For community members who are at risk of cardiovascular disease. The goal is to educate those in our communities of the condition, identify those with risk factors, perform a free non-invasive screening, and assist with obtaining treatment if diagnosed. Information on heart healthy nutrition promoting Chronic Disease Education (Cancer, Diabetes, Stroke, etc.) and Support Groups impacting more than 160 individuals through this initiative.

### Women's Heart Disease Awareness and Screening Event

Including cholesterol and blood pressure checks, cardiovascular disease screening and information regarding healthy heart nutrition and AAA screening more than 100 participants screened and received education and resources while attending this event.

## Food Surplus Project

To eliminate waste and create food access by distribution of excess food from the hospital cafeteria to families and individuals within our communities. Loyola Medicine collaborated with local organizations to address food access and food insecurity.

- MacNeal Hospital food surplus project delivered and donated over 1,000 meals to a local homeless organization, including Sojourner House medical respite facility in partnership with Housing Forward in Oak Park, IL.
- Loyola University Medical Center food surplus project collaborated with Edward Hines JR VA (Veteran Affairs) Hospital, delivered, and donated over 3000 meals through the Veteran Program food pantry.



Surplus meals being delivered.

# Advancing Social Care

## Safety Net Health Centers

Loyola Medicine continues its commitment to serving the uninsured and underinsured through their safety net health centers. Over 4,000 individuals have received care at one of our three safety net health centers during fiscal year 2022. The safety net health centers provide wellness education, prevention, and comprehensive array of primary care services. The centers were established to serve those who are uninsured, underinsured, or have Medicaid. The Access to Care Clinic at Loyola's Maywood Primary Care Clinic is the largest primary care site within Access to Care's network. In addition to primary care, the Loyola Maywood Primary clinic expanded to provide free and low-cost mental health counseling sessions to patients and wrap-around care by embedding Community Health Workers into the care teams on-site, providing much needed same-day resources.

## Diabetes Prevention Program

Loyola Medicine Fresh Start National Diabetes Prevention Program – Fresh Start – is a Center for Disease Control lifestyle change program.

### Fiscal Year 2022 Highlights:

- 2 cohorts were completed
- 495 people were reached through education and community outreach
- 30 people were screened
- 17 people were enrolled into the program – this group lost 249 pounds with an average of over 200 minutes of physical activity per week completed by participants

These outcomes are proven to prevent or delay type 2 diabetes in those at risk. Loyola Medicine's program has met the requirements to achieve and maintain CDC Recognition. The DPP (Diabetes Prevention Program) staff also conducted tobacco screenings to participants enrolled in DPP and provided the Centers of Disease Control's (CDC) Ready, Set, Quit information to participants who requested additional information.



Donielle Wells, DPP Coordinator participated in the Solutions for Care Resource Fair. Pictured here are Richard Juarez, Executive Director, Christine Komperda, Assistant Executive Director and Tina Saenz, Supervisor of Aging and Disability Resource Network. Solutions for Care provides services for older adults and those with disabilities in Berwyn, Cicero, and most of North Proviso Township.



# Advancing Social Care

## It Starts Here: Community COVID-19 Vaccination

The primary outreach area for the It Starts Here project was seven zip codes in the Loyola Medicine service area. These zip codes/towns of Illinois included Maywood (60153), Bellwood, (60104), Broadview (60155), Melrose Park (60160), Cicero (60804) and Summit (60501). These zip codes are primarily communities of color and Spanish speaking populations. Reaching out to communities where vaccine hesitancy exists had been challenging for all providers. Our ministry focused on the importance of serving individuals with the greatest needs. Our primary goal with this campaign had been to dispel myths and rumors by leaning on the science and facts of the vaccines' safety and effectiveness."

As part of Trinity Health's campaign and funding, "It Starts Here," Loyola Medicine engaged with local community-based organizations (CBOs), faith-based groups, school districts, food pantries, and community centers to plan mobile vaccination sites where large numbers of African American and Latinx communities reside. Additionally, mobile vaccine clinics were offered

to address the needs of low-income individuals, and uninsured/underinsured individuals affected by health disparities and lack of access to health care services. One of the priorities identified during the launch of the It Starts Here campaign was making COVID-19 vaccination accessible to the public; and an active effort was made to reach out to communities with less than 75% vaccination rate.

Additionally, the It Starts Here funding provided an opportunity to collaborate with local organizations, such as Strengthening Proviso Youth (SPY), PASO, Quinn Center of St. Eulalia and Pillars Community Health; these organizations hired local residents to serve as It Starts Here Community Ambassadors doing outreach and education work in their own communities. The ambassadors resided in the primary zip code areas and/or shared cultural affinity with the communities.

In Fiscal Year 2022, Loyola Medicine, vaccinated 296 individuals, reached 20,622 people via outreach and education, and participated in 139 community events.



PASO West Suburban Action Project Community Ambassador's



COVID-19 shot being administered in the community.

# Impacting Social Influencers of Health

## Health Advocacy Efforts

LUHS participated in healthcare advocacy on behalf of the communities served. In FY22, efforts included

- Policy change on COVID-19 response
- Improved public health infrastructure
- Expanded access to care
- Addressing food insecurity
- Racial equity
- State legislator discussions in collaboration with our lobbyists and the Illinois Hospital Association.



DIVERSITY,  
EQUITY, and  
INCLUSION

In 2020, racism was declared a public health crisis in an effort to address the racial inequity of COVID-19 outcomes and to advance comprehensive health care for all. Loyola Medicine signed the American Hospital Association Institute for Diversity and Health Equity (IFDHE) #123ForEquity campaign to eliminate health care disparities, joining 1700+ hospitals and systems nationwide to increase the diverse physician workforce and to address race and cultural concordance thereby connecting known SIOH (Social Influencers of Health) contributors. More than 700 physicians were trained in unconscious bias.

As part of this declaration, in Fiscal Year 2022, Loyola Medicine Human Resource colleagues continued their review of all policies and procedures to reinforce and promote equity and mitigate the impact of structural racism. More than 1,200 policies were reviewed internally. Additionally, we provided comments on emerging federal regulations that may impact our community: Comments on Policy - Advocacy - Trinity Health ([trinity-health.org](https://trinity-health.org))



FISCAL YEAR 2022

# Community Health & Well-Being **Impact Report**

